

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	2018 TOTAL	DEC 2017	2017 TOTAL
JIFs RECEIVED	62	74	80	105	67	76	90	124	58	69	58	40	903	38	833
JIFs RESPONDED TO	53	72	68	69	93	77	78	140	76	72	63	50	911	41	842
Non-Jurisdictional	35	50	42	48	73	53	51	107	55	57	44	35	650	24	603
Jurisdictional	13	13	18	11	18	22	16	24	15	9	14	10	183	8	150
Variance	3	2	1	4	1	2	3	4	2	2	2	3	29	4	38
General Information	1	6	5	5	1	0	5	2	0	2	2	1	30	5	27
Potential Violation	1	1	2	1	0	0	3	3	4	2	1	1	19	0	24
AVERAGE RESPONSE TIME (in days)	11	11	10	15	21	16	14	16	15	19	12	16	15	15	13

TELEPHONE CALLS	205	273	278	304	314	351	411	484	342	330	204	175	3671	146	3904
WALK-INS	3	9	9	9	9	21	15	16	16	7	10	8	132	5	139
WRITE INS/SITE VISITS	1	1	0	0	3	0	2	0	1	1	0	1	10	0	27
OTHER AGENCIES	34	29	46	34	31	43	37	38	36	42	32	24	426	33	432
FOIL REQUESTS RECEIVED	10	17	14	21	24	26	27	23	14	12	16	12	216	12	207